

This document is a summary of the Terms and Conditions for Prepaid Mobile Phone services. It is not intended to replace the full length Terms and Conditions, and does not change the legal effect of our standard agreement. It is our recommendation that you also read the full Terms and Conditions before signing up to our plans.

**When you buy an ONEseniors Prepaid Mobile Phone service, you are agreeing that you understand and acknowledge the following:**

By activating your SIM card you are agreeing to the full Terms and Conditions available on our website. ONEseniors will always aim to provide the best and most reliable service possible, but cannot be responsible for any loss of service, regardless of the party at fault; the account will not be used for any illegal or anti-social purposes, including obscene, abusive, fraudulent, threatening or otherwise unacceptable messages or usage. Prepaid services must be paid for in advance. You verify being over the age of 55. You are responsible for the management of your usage, and for controlling costs associated with the Mobile Phone service. By providing your Credit Card details you are agreeing to auto-top ups (by way of opt in) and are responsible for all charges incurred on your Credit Card. You can monitor your usage in your Members area. It is your responsibility to check the terms and conditions of your current service provider/s in relation to the services being transferred to ONEseniors as you may have to pay cancellation fees. ONEseniors services are provided by ispONE Pty Ltd, where ispONE is the authorised network and billing provider.