

This document is a summary of the Terms and Conditions for Mobile Phone services. It is not intended to replace the full length Terms and Conditions, and does not change the legal effect of our standard agreement. It is our recommendation that you also read the full Terms and Conditions before signing up to our plans.

When you sign up for an ONEseniors Mobile Phone service, you are agreeing that you understand and acknowledge the following:

Fair usage policy applies to the Large plan and is available on our website at: www.oneseniors.com.au. The Mobile Phone plan and hardware option you have selected; prices quoted are for mobile phone access. ONEseniors will always aim to provide the best and most reliable service possible, but cannot be responsible for any loss of service, regardless of the party at fault; the account will not be used for any illegal or anti-social purposes, including obscene, abusive, fraudulent, threatening or otherwise unacceptable messages or usage. All services provided by ONEseniors must be paid for in advance, in the event that your account remains unpaid for a period of 17 days after the payment due date, ONEseniors reserves the right to disconnect your services; fees which result from the reactivation of the service will be your responsibility. By signing this declaration, you are confirming you have read and understood ONEseniors Terms & Conditions, (found on the ONEseniors Website www.oneseniors.com.au or provided to you by ONEseniors at your request) and agree to abide by them; You also verify being over the age of 55. You may be required to provide proof of age and/or eligibility. Monthly invoices for services are due payable within 14 days and unpaid invoices incur a \$10 Late Payment Fee. If you are an existing ONEseniors customer, any changes made to contact or payment details on this form will be updated in your ONEseniors account, unless stated otherwise. Billing takes place monthly. Call usage is charged at the rate specified in this application form, and all additional rates are published on the ONEseniors website. You are responsible for the management of your usage, and for controlling costs associated with the Mobile Phone service. You can monitor your usage in your Members area. If you are transferring from another provider, ONEseniors will only begin charging you for the service once the service is active or has been transferred and your current provider will charge you for the service up to this time. It is your responsibility to check the terms and conditions of your current service provider/s in relation to the services being transferred to ONEseniors as you may have to pay cancellation fees. The suspension of Mobile Phone accounts is not available. If you cancel the Mobile Phone service prior to end of the contract term a cancellation fee will apply which is calculated by the following: monthly service fee multiplied by the remaining months of the contract term. You authorise ONEseniors to use any information provided by you during this application to conduct a search which will determine your credit worthiness. ONEseniors will send information about you to a reporting agency via a secure connection and the response received from this agency may determine your credit worthiness. ONEseniors services are provided by ispONE Pty Ltd, where ispONE is the authorised network and billing provider.