

Depending on the type of phone line connection (or reconnection) and the type of work required to connect the Basic Telephone Service, we will apply one of the following connection charges set out in the table below. The criteria for charging is based on the work that we determine is required to connect your Basic Telephone Service, and the connection period. This will depend on whether a Basic Telephone Service has previously been connected at your premises, whether a technician is required to attend the premises and whether any cabling work has to be undertaken by us. The charge is a pass-through charge from Telstra. The criteria used to decide on the charge is stated below:

Connection Type	Connection Charges		Criteria for Charging
	GST excl.	GST incl.	
Telephone line connection (first and additional Connections) - Standard Connection - Temporary Connection	\$53.64 \$144.55	<b>\$59.00</b> <b>\$159.00</b>	A working telephone socket exists from a previous connection and one of our technicians is not required to visit your property or premises.
Telephone line connection (first and additional Connections) - Standard Connection - Temporary Connection	\$53.64 \$144.55	<b>\$59.00</b> <b>\$159.00</b>	A telephone socket exists from a previous connection to a competitor's network and one of our technicians is not required to visit your property or premises, but we need to undertake manual cabling activities within one of our exchanges.
Telephone line connection with a technician visit First Connection - Standard Connection - Temporary Connection Additional Connections - Standard Connection - Temporary Connection	\$113.64 \$204.55 \$68.64 \$159.55	<b>\$125.00</b> <b>\$225.00</b> <b>\$75.50</b> <b>\$175.50</b>	A previous telephone service existed at your property or premises and one of our technicians is required to visit your property or premises to reconnect existing suitable cabling in the following places: For home services: at any distributor and/or the first socket; For business services: at the main distribution frame or first socket where no main distribution frame exists;

Connection Type	Connection Charges		Criteria for Charging
	GST excl.	GST incl.	
New telephone line connection (first connection) - Standard Connection - Temporary Connection	\$271.82 \$362.73	<b>\$299.00</b> <b>\$399.00</b>	<p>A telephone service has not previously been connected at your property or premises (although we may have previously installed cabling to your property or premises and you may be able to hear a soft dial tone); or</p> <p>Telephone line connection with a technician visit with cabling work is required - A previous telephone service existed at your property or premises and one of our technicians is required to visit your property or premises to install and/or work on the cabling.</p> <p>For home services up to the first socket in the property or premises;            For business services other than: up to the main distribution frame or first socket where no main distribution frame exists;</p>

Note: A Standard Connection is where a Basic Telephone Service is provided for more than three months.

The charges for additional connections listed above only apply where the additional connection is to the same property or premises, for the same customer and is to be connected at the same time as the first connection (so that a technician is already in attendance at your property or premises).